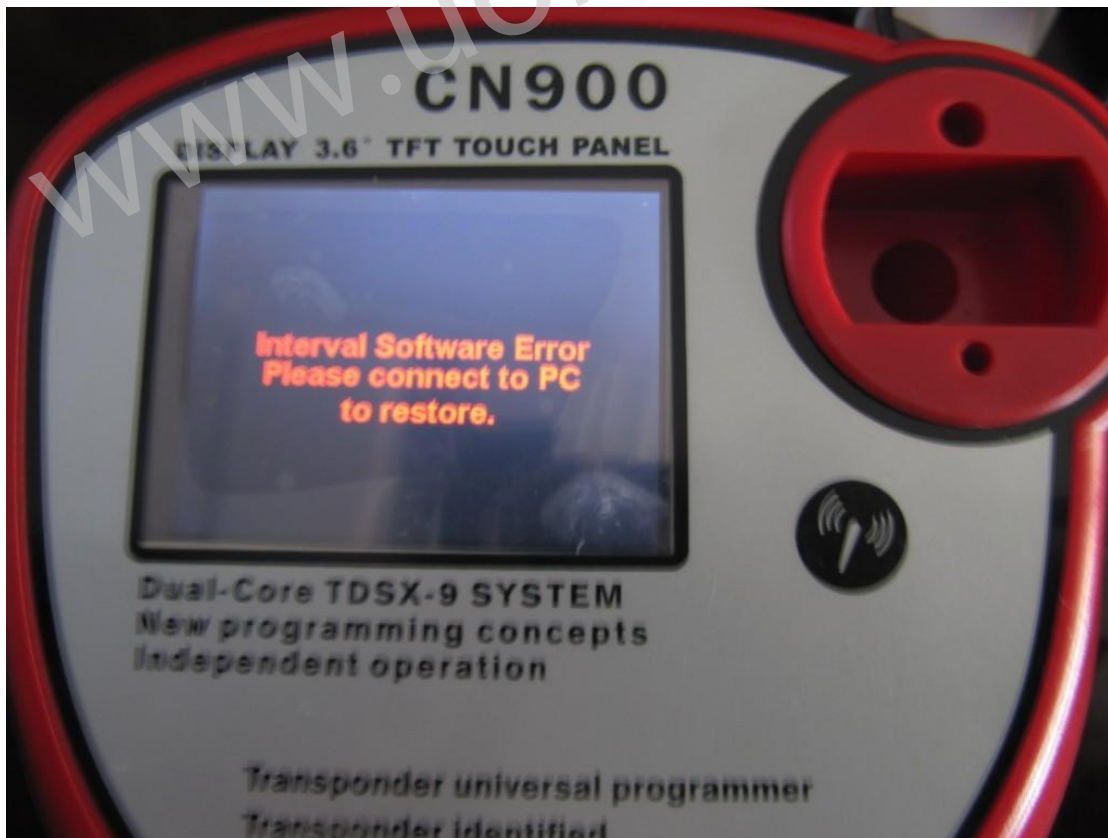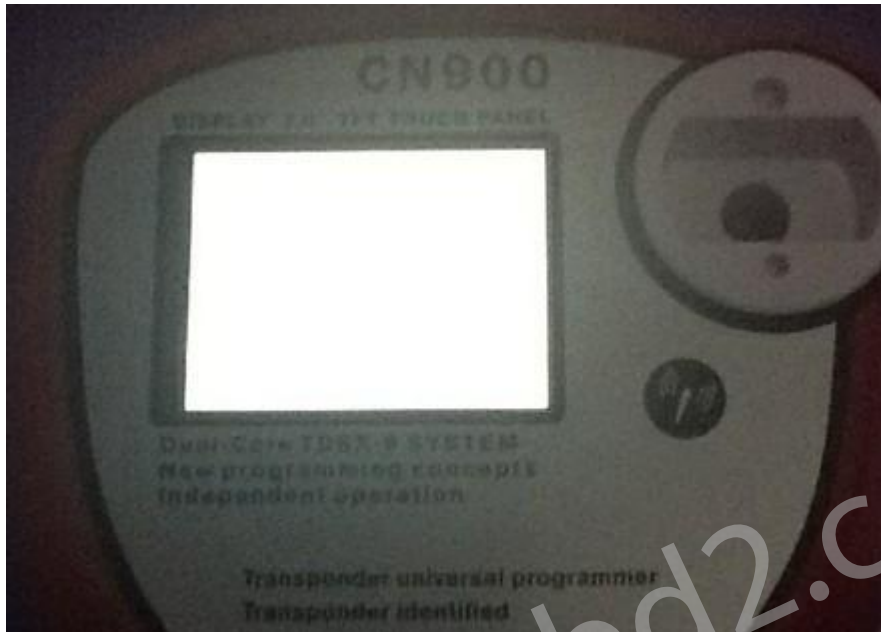# The way to fix CN900 screen became black and white

If CN900 screen became black and white, please check follow ways how to fix it:

Step 1: First connect CN900 with computer and power   by USB wire

Step 2: First go to CN900 official website: www.cn900.net   and download : CN900_LOADER V3.10

CN900_LOADER V3.10   2011-12-05   Download
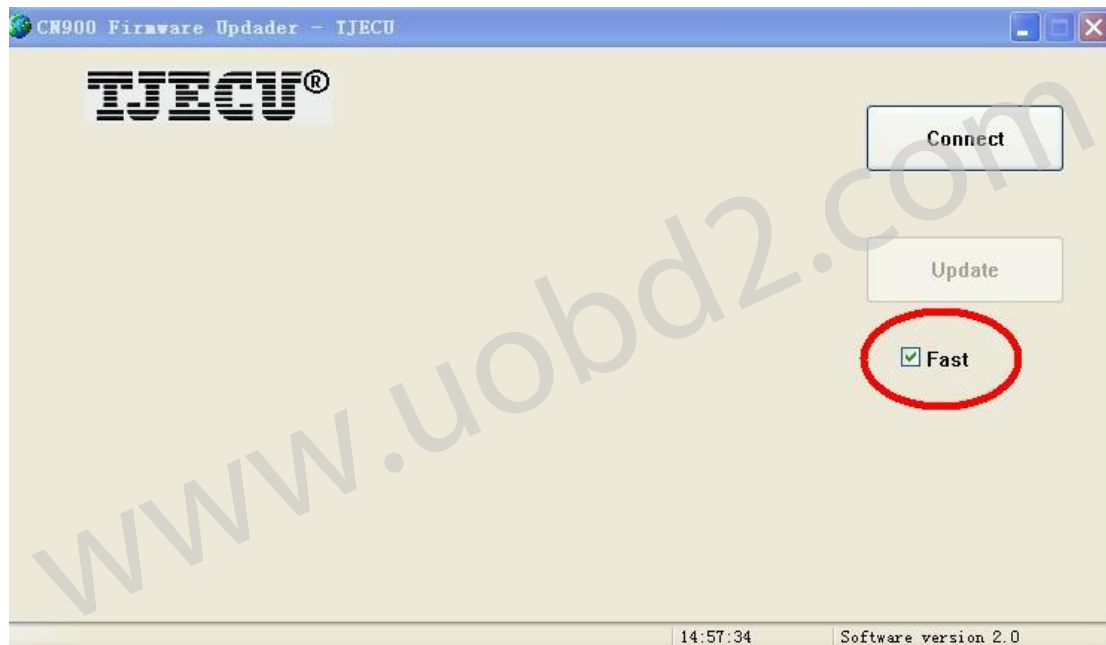
Then decompressing file and save it
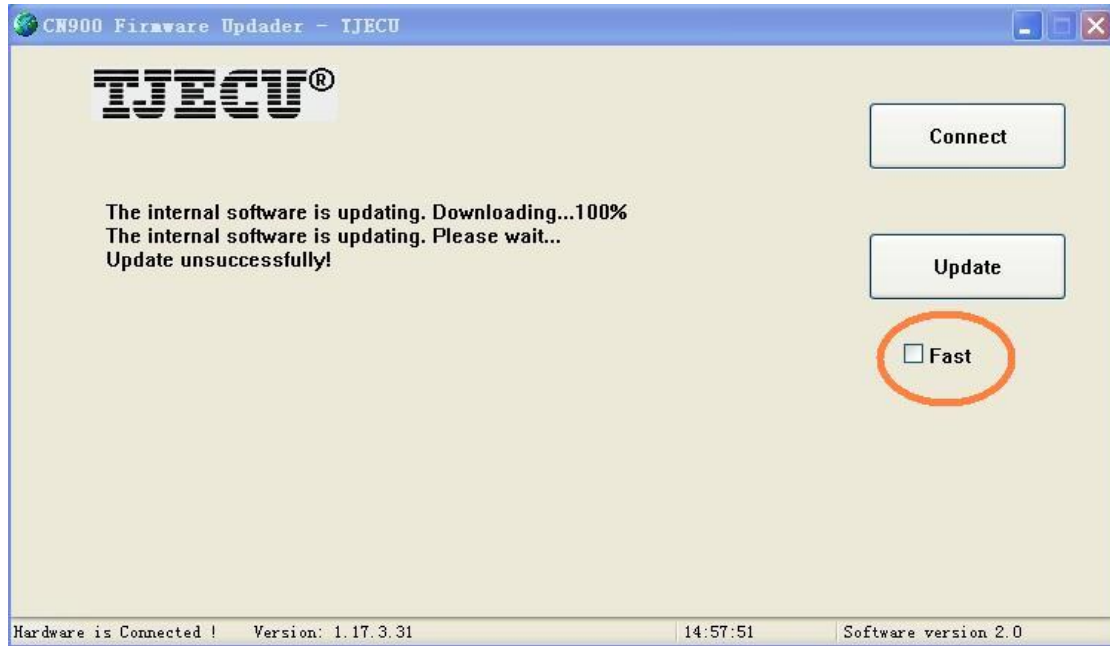

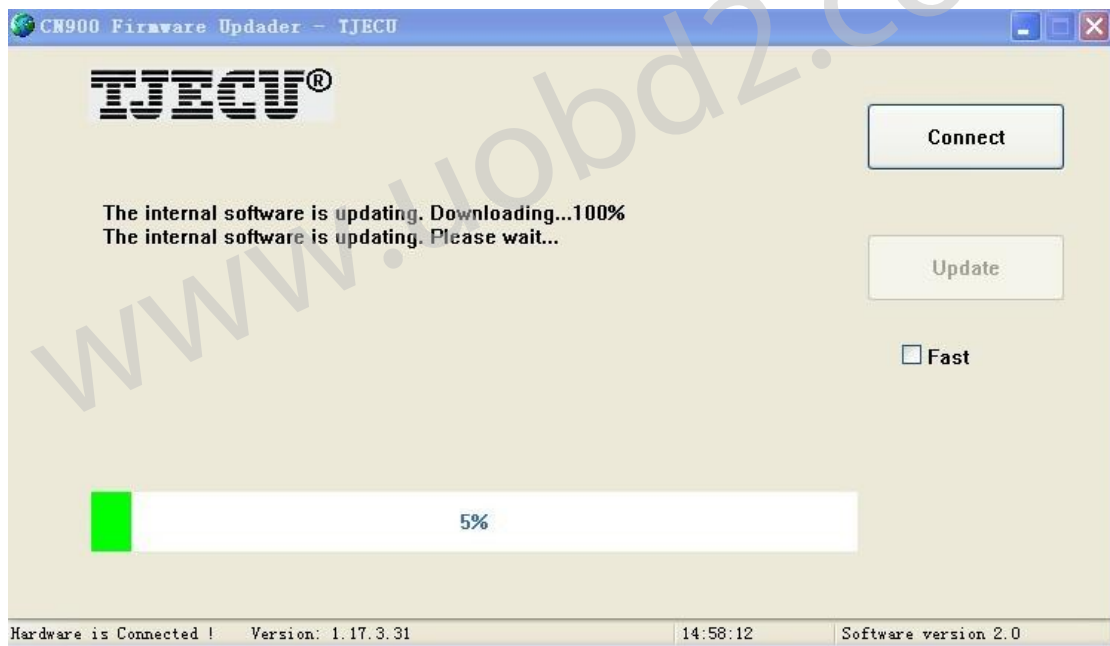**Step 3: Click** **. Then will appear follow picture:**

You will see in front of   Fast there marked hook

Step4：   Remove the Hook in front of Fast.

Step 5： **After remove the Hook in front of Fast then press Update button. After then CN900 and update with computer together.**

Step 6： **After CN900 finished update with computer then will recover as follow:**

Remark 1：If update one time the CN900 still not recover then try as above ways again and again till it recover.

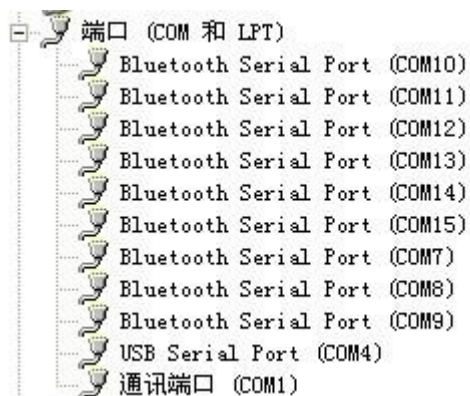**Remark 2: If during update CN900 and appear a window which need you choose COM port. Then you need to choose a correct COM port.　If you do not know which is correct COM port then operate as follow steps:**

First: right click my computer and choose property
Second: Choose Hardware.
Third: choose device manager
Fourth: **find port　（COM　and LPT）　and click + then will see follow ports**

And then take CN900 USB wire out from computer   then check the port（COM 和 LPT）again:

端口 (COM 和 LPT)
- Bluetooth Serial Port (COM10)
- Bluetooth Serial Port (COM11)
- Bluetooth Serial Port (COM12)
- Bluetooth Serial Port (COM13)
- Bluetooth Serial Port (COM14)
- Bluetooth Serial Port (COM15)
- Bluetooth Serial Port (COM7)
- Bluetooth Serial Port (COM8)
- Bluetooth Serial Port (COM9)
- 通讯端口 (COM1)

Checking the difference between connect with CN900 USB wire with computer and take out CN900 USB wire from Computer:

端口 (COM 和 LPT)
- Bluetooth Serial Port (COM10)
- Bluetooth Serial Port (COM11)
- Bluetooth Serial Port (COM12)
- Bluetooth Serial Port (COM13)
- Bluetooth Serial Port (COM14)
- Bluetooth Serial Port (COM15)
- Bluetooth Serial Port (COM7)
- Bluetooth Serial Port (COM8)
- Bluetooth Serial Port (COM9)
- USB Serial Port (COM4)
- 通讯端口 (COM1)

端口 (COM 和 LPT)
- Bluetooth Serial Port (COM10)
- Bluetooth Serial Port (COM11)
- Bluetooth Serial Port (COM12)
- Bluetooth Serial Port (COM13)
- Bluetooth Serial Port (COM14)
- Bluetooth Serial Port (COM15)
- Bluetooth Serial Port (COM7)
- Bluetooth Serial Port (COM8)
- Bluetooth Serial Port (COM9)
- 通讯端口 (COM1)

Then you will see when connect with CN900 USB wire with computer then will see
USB Serial Port (COM4) .

After take out CN900 USB wire from computer then USB Serial Port (COM4) **disappear.**

So you need to choose USB Serial Port (COM4) .

Notice：When choose COM port not must be USB Serial Port (COM4) . **Different computer have different case. It depend on that when you connect CN900 USB wire with computer and take out USB wire from computer which port (COM) appear and disappear therefore   that port (COM) you need to choose**